

## Fair Housing of Marin Programs



- Intake, counseling and investigation of housing discrimination complaints, and mediations with housing providers.
- Referral and support when filing a complaint or lawsuit.
- Education programs for tenants, housing providers, school children and community members to promote fair housing, human rights and diversity.
- Free and confidential services.



Brochure published by  
Fair Housing of Marin  
[www.fairhousingmarin.com](http://www.fairhousingmarin.com)

**For Services in Marin County, Contact:**

### Fair Housing of Marin

(415) 457-5025

TDD (800) 735-2922

### Services for Veterans

Call Fair Housing of Marin to:

- Learn about your rights under fair housing laws.
- Report suspected incidents of housing discrimination.
- Request assistance with reasonable accommodations or modifications.

#### Outside Marin County, contact:

Your Local Fair Housing Agency  
U.S. Department of Housing and Urban  
Development (HUD)  
(800) 347-3739  
TDD (415) 489-6564

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## Fair Housing of Marin

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San Rafael, CA 94901

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TDD: (800) 735-2922

Fax: (415) 457-6382

Website: [www.fairhousingmarin.com](http://www.fairhousingmarin.com)

Se habla español  
Nói tiếng Việt Nam, xin gọi  
(415) 491-9677



# VETERANS

## KNOW YOUR RIGHTS!



**FAIR HOUSING  
IS THE LAW**

FAIR HOUSING OF MARIN

## Fair Housing Laws

Federal and State Fair Housing laws protect your right to live in the place of your choice (provided you meet the housing provider's requirements.) These laws prohibit housing discrimination based on:

**Race, Color, Gender, Religion, Marital Status, National Origin, Disability, Family Status (minor children), Sexual Orientation, Source of Income and Arbitrary Reasons (such as Age).**

Based on the protected categories above, Fair Housing laws make it illegal to:

- Refuse to rent, lease or sell most types of housing.
- Represent that housing is not available when it is.
- Quote higher rent or security deposit to some tenants only.
- Steer applicants to other complexes or certain parts of a complex.
- Set different terms, conditions or privileges for housing or use of housing facilities.
- Provide different levels or quality of housing services or enforce rules for some tenants only.
- Refuse to make reasonable accommodations or make or allow reasonable modifications to allow people with disabilities to live in a unit.
- Make necessary repairs for some tenants only.
- Advertise in a discriminatory manner.



*Housing discrimination is subtle and hard to detect. Call Fair Housing of Marin if you suspect unfair housing practices.*

## How Veterans Are Affected

Particularly, Veterans may encounter discrimination based on:

- Mental or physical disability
- Source of income (Veteran's benefits, disability income)
- Arbitrary reasons (Veteran's status or age)



## Clues of Possible Discrimination

The following examples may evidence housing discrimination:

- The story you are told in person is different from the information given on the phone.
- The housing provider says, "It is rented," but the ad continues to appear.
- You are told you may not install a wheelchair ramp or other accessibility modifications.
- The provider refuses to make a reasonable accommodation that will allow you to live in the unit.
- You are told: "There are no other Veterans living in this complex; you might not like it here. Why don't you try another complex where you might feel more comfortable?"
- The providers take your application and say they will call you, but they do not contact you.
- You are told: "We only accept income from employment."
- The ad reads: "This is a complex for young professionals."

## Protections for Veterans with Disabilities

### Reasonable Accommodations

Housing providers must allow "Reasonable Accommodations," which are exceptions to rules, policies or practices, necessary to give people with physical or mental disabilities the opportunity to use and enjoy their homes.

Examples of Accommodations:

- Allowing service or companion animals when pets are not permitted.
- Assigning a parking space close to the unit.
- Contacting a case worker or caregiver of a tenant with a cognitive disability if the tenant is not complying with the lease.



*Call Fair Housing of Marin for assistance in requesting Reasonable Accommodations or Modifications.*

### Reasonable Modifications

Housing providers must allow "Reasonable Modifications," which are physical alterations to the premises that allow people with disabilities to live in a unit. Tenants are usually responsible for paying for these modifications. Local funding may be available to help with the costs. A housing provider may request the restoration of a unit to its original state if the modification would interfere with the use and enjoyment of future occupants.

Examples of Modifications:

- Installation of access ramps for wheelchairs/walkers.
- Installation of grab bars in bathrooms.
- Installation of door bell flasher for hearing-impaired tenants.